

The Ridgeway Surgery
Patient Participation Group
Minutes for the meeting
Tuesday 11th January 2022 – 6:30pm

Present

Ella Thompson
Cicely Thomas
Anne Wakefield
Karen Evans
Anne Whitham
Ian Campbell
David Jones
Wendy Rigby
Barbara Bryan
Rosemary Bennett
Yvonne Norton
Jason Griffiths – Integrated Plus

Minutes taken by Ashleigh Dodd

Apologies

David Gill

Present & Apologies noted.

Integrated Plus

Jason from Integrated Plus started the meeting by introducing himself to the group. He gave an overview of what his team's main duties are and how the PPG can get involved.

Jason has been part of Integrated Plus for 8 years and they cover Coseley, Sedgley and Gornal. It is a social prescribing service which supports people to access non-medical services. An ICT meeting is carried out every Tuesday to discuss patients who need additional support such as help with loneliness and isolation. It is a group funded by the NHS who help to identify people's needs and helps to access relevant support.

Integrated Plus finds activities for patients and engages people to get involved in the community and meeting new people.

Buddy Scheme

Jason gave the group more information about the Buddy Scheme. It is about helping people in the community if they lack confidence going to new places or attending activities going on in the area. It has been a slow starter but hoping when the weather gets better more people will want to go out.

Ian voiced his concerns about the safety of the buddy. Jason stated that they only accept referrals from GPs and then the individual will get assessed and triaged to see if they are suitable. It is for a short period so the individual will not get too attached. They will only be visiting public places so will never be on their own together. The rules are very strict. Cicely is very up to date with the whole process so if anyone wishes to get involved, please speak to her. Also appropriate training will be given to everyone.

The Church Community Centre is hoping to start a coffee morning for lonely people which would be nice for the PPG to get involved.

Karen mentioned that the church is hoping to create a "Flower Tower" in honour of the Queens jubilee. It would be good for people across Sedgley to play their part and if anyone can or knows of anyone who can knit/ crochet, then to let her know.

Surveys

Ella sent the group examples of surveys she had created and got everyone's thoughts. At this meeting, the group concentrated on the pandemic survey. Karen commented that the first question was a bit strange to start off with and does not set the right tone. Therefore, it was agreed the survey would be reduced to 10 questions, which Ella will sort through, rejig and send to the group to see what they think. Wendy will drop in her ideas to the surgery also.

Anne suggested it would be a good idea to ask "*Have you not contacted the surgery throughout the pandemic when otherwise you would have and why?*" Everyone agreed this was a good question to ask and Ella will try to add.

Once complete, there will be a link on the website so people can fill it out online and it will also be put on social media.

Ideas Alliance

See attached leaflet which was sent to group members prior to the meeting. Ideas Alliance is a service that want to hear from people about how the Covid 19 pandemic has affected their lives. Cicely explained the idea of it to the group and if anybody is interested in getting involved, please speak to her. She suggested it would be nice for children to get involved and get their outlook on the whole experience.

Surgery report

Ella went through the surgery report - attached.

AOB

- See how the Covid situation is at the next meeting to see whether it can be face to face or virtual – Ella to let the group know.

- Everyone to look at the patient experience survey for next meeting i.e. what they want included and what they want taken out. Please write down any suggestions.

Date of next meeting: Tuesday 1st March 2022