Minutes for PPG meeting

Friends of Ridgeway Surgery

Tuesday 12th July 2022 6:30pm

Present

Ella Thompson Cicely Thomas Ian Campbell Karen Evans Anne Wakefield Cllr Adam Aston Nola Hoggard

Apologies

Minutes taken by Ashleigh Dodd

David Jones Rosemary Bennett

Ideas Alliance

Cicely updated the group on Ideas Alliance. All Covid experiences/stories have now been collected and currently being shared at Dudley library. They should be coming to Sedgley library in September. It may be nice to put something up about it in the surgery.

Initiatives in Sedgley - film shows

The church will be organising an afternoon film club for the elderly/Sedgley community. It will be held on Thursday 15th September at 2pm. They will be charging for refreshments only. Ella to put something on surgery website/Facebook to advertise.

Surveys – Appointments & Patient Experience

A long discussion was held on the surveys Ella had sent around prior to the meeting. Group members gave their feedback on both surveys. Questions taken out and rearranged throughout both surveys. Amendments to be made by Ella and sent to group members for next meeting.

PCN in September

It was discussed that the PCN meeting will be held at 2:30pm at The Northway Medical Centre on the 6th September 2022. Ridgeway, Northway, Greens, Coseley and Lower Gornal will all, hopefully, be attending. All Practice Managers have been encouraged to attend also.

There will be a speaker from Health & Wellbeing Coach and also a care-coordinator. The plan is, each meeting, someone that the PCN has employed will attend to do a speech on their role and how they help across the different surgeries.

Anne Whitham is trying her best to get the Northway PPG back up and running.

Surgery report

Ella updated the group verbally about changes within the surgery. A new nurse has been recruited to take over Jane's hours. She will start in September. Jan is unfortunately leaving so we will be advertising for a new Nurse Practitioner. New registrars/FY2 will be joining us in August.

A.O.B

- Ian commented on how useful he found the pharmacists speech and presentation at the last meeting. Any updates regarding that service would be appreciated.
- Karen mentioned how successful the Flower Tower project was for the jubilee. There was a
 great number of people who turned up for it and the displays looked wonderful. Youngest
 person being 3 and eldest 97 who had made flowers. There was a sense of community spirit
 and it was nice for everyone to get involved.
- There will be a similar event taking place on Saturday 19th November for Christmas. It will be for lanterns instead and will hopefully be just as successful as the Queens jubilee. People will meet at All Saints Church where there will be hot chocolate etc.

Date for next PCN PPG meeting: 6th September 2022 Date for next Friends of the Ridgeway PPG meeting: 1st November 2022